
Position: Implementation Coordinator

Location/Department: VA, Scott AFB / Services

Qualifications or Skill Required:

- Active Secret Clearance
- NIPRNET service experience
- Strong interpersonal and communications skills, both written and oral

Responsibilities: Implementation Coordinator (Level II equivalent) position at DISA CONUS with Tier II analyst support responsibility for NIPRNET service and circuit production engineering. Performs first-level assistance to subscribers making new network connections or becoming operational. Schedules tracks and monitors subscriber integration events and status. Support includes offsite assistance in network protocols, site preparation, test and acceptance, circuits, procedures, documentation, data collection and analysis, and bit error rate testing. Coordinates technical assistance during installation, upgrade cancellation, and disconnection phases. This position requires knowledge of telecommunications system design, development, and operations, and technical expertise in hardware and software interface related to job assignments.

Coordinates with all parties involved in the implementation of operational services. Provides advice to users regarding the optimal usage of the Management Information System. Utilizes existing database applications to manage the field service operation and generate required reports. Serves as a central point of contact for clients to determine the status of implementation activities. Provides functional guidance, supervision, technical, educational support and quality assurance/quality control as necessary. Specialized experience includes, but is not limited to, direct hands on experience with the installation and integration of telecommunication systems with computer-based systems such as WANS/LANS systems and/or other data communication systems, experience with hardware and software quality control/assurance concepts, techniques, tools, and standards, experience with post-installation tests and activity reporting.

Working at TAG

Since 1984, Technology Advancement Group, Inc. has been an innovator in driving the IT industry to develop new products and is a leader in advanced hardware solutions for the rugged tactical IT arena. Our objective is to achieve the highest possible levels of service, delivery, and customer satisfaction consistent with our clients' requirements. As a privately held company and not a subsidiary or division of any other organization, TAG is able to proactively meet our clients' needs while simultaneously building our employees' careers.

Culture

Our positions offer a unique opportunity to join a growing, dynamic company that is partnering with government to help ensure national security. We encourage innovation, creative thinking, and team player attitude. Come work in a professional environment that promotes corporate and personal growth yet fosters balance. Through your skills, creativity, and commitment to excellence, you can contribute to our country's national defense and have a great time doing it!

Benefits

- Competitive pay
- Group health and dental coverage with prescription drug benefit
- Employee life and Accidental Death & Dismemberment (AD&D) coverage
- Annual vacation
- Sick leave
- Paid holidays
- 401(k) savings plan
- Direct deposit
- Credit union membership

TAG maintains a strong commitment to safety and requires that all new employees pass a drug test upon employment. Random drug screens may be a condition of continued employment.

Equal Opportunity Employer

TAG is an equal opportunity employer and, as such, affirms in policy and practice to recruit, hire, train, and promote in all job classifications without regard to race, color, religion, sex, age national origin, citizenship status, marital status, sexual orientation, or gender identity. Furthermore, TAG will not discriminate against persons who are veterans of the Vietnam era. Similarly, considering the need for reasonable accommodation to their limitation, TAG will not discriminate against persons because of their handicap, including disabled veterans. EOE M/F/D/V

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